



MasterCard Standard

Just ask.



# Welcome to Scotiabank de Costa Rica

Our wide range of banking services is available to you to provide the best combination for your needs. Our highest priority is to provide easy to use convenient services for you.

Scotiabank de Costa Rica S.A. is a subsidiary of The Bank of Nova Scotia, one of the most important financial institutions in North America – the Canadian bank with the most international presence.

With more than 175 years experience and 58,000 employees in 50 countries around the world, we focus our energy on our customers, employees and stockholders to build a strong presence and commitment in our communities.

We provide innovative financial products and services to individuals, small and medium companies, corporations and governments throughout Canada and around the world.

This sales Brochure describes the types of services and the main benefits that Scotiabank de Costa Rica offers to you through its credit cards.

We appreciate your choice of Scotiabank de Costa Rica credit cards.

## General information

# What is a credit card?

The Scotiabank de Costa Rica credit card is a plastic card with a magnetic strip – a payment method for use inside and outside Costa Rica. This payment tool can only be used at establishments that accept payment by MasterCard Credit Cards. Customers must check to see if the business accepts plastic. Customers can also get cash advances from their regular line of credit at authorized automatic tellers.

The plastic is assigned a revolving credit limit granted to the customer based on Bank credit evaluation parameters.

All consumption, as well as interest and fees charged to the card must be paid on the date agreed to with the Bank

# How many types of financing can I obtain with a credit card?

Currently, Scotiabank de Costa Rica offers three types of credit card financing to its customers as indicated below:

1. Use of the regular credit limit assigned by the Bank.
2. Use of Intrafinancing. Corresponds to credit equal to the amount of the available card balance at a preferential rate. The credit department approves it and only customers with A, B and N payment quality qualify. For more details refer to this brochure and to the regulations at [www.scotiabankcr.com](http://www.scotiabankcr.com).

3. Use of Extra financing. Corresponds to credit at a preferential rate assigned to the card holder based on their payment score for 20% to 25% of their card credit limit. The credit department approves it and only customers with A and B payment quality qualify. For more details refer to this brochure and the regulations at [www.scotiabankcr.com](http://www.scotiabankcr.com).

## Additional Credit Cards

The credit card holder may request any additional credit cards for third parties that they consider necessary. The credit card holder has exclusive responsibility for additional cards.

All charges, movements, cash advances and others will be charged to the credit card holder.

Additional cards are governed by the credit card contract.

However, anyone with an additional card must comply with the Know your Customer Policy, without exception.

# Benefits of the credit card offered by Scotiabank

Scotiabank de Costa Rica gives its MasterCard cardholders the following benefits:

## **Scotiabank E-Mall**

This is the Scotiabank virtual store where the customer can buy a wide variety of products both by exchanging ScotiaPoints and by credit card payments. Go to [www.scotiabankcr.com](http://www.scotiabankcr.com) and click on Scotiabank E-mall. Once inside the E-mall customers can follow the product buying steps.

For questions, call (506) 2279-6731.

## **Competitive interest rate**

The Scotiabank MasterCard card offers customers a competitive rate on their Costa Rica credit card.

## **Intrafinancing Plan**

As long as the program is in effect, persons interested in participating can do the following: Inquire, through a card executive or at a Scotiabank branch office, about the amount available on your credit card and transfer it to your universal account for use as cash, to make payments and enjoy the fixed preferential rates.

This program is subject to study by the Bank.

## **Universal Account**

All Scotiabank de Costa Rica credit cards provide customers with a universal account to be used as a financial tool.

Some of the main characteristics are:

<sup>1</sup> **Cardholder:** Individual or company to whom Scotiabank de Costa Rica has issued a debit or credit card.

- Manage 2 sub portfolios under the same account number. Main portfolio in colones 00 and main portfolio in dollars 01.
- Option to manage up to 99 subaccounts in colones and dollars under the same universal account.
- Checkbooks for each subaccount (at customer request).
- Consolidated sub-account statement.
- Automatic payment of credit transactions (with prior customer authorization).
- Payroll payments
- Automatic teller withdrawals
- Interest is calculated on the consolidated balance by currency and credited by account.

## **Scotia On-Line**

Join customers who enjoy the convenience and safety offered by Scotia On-Line, Scotiabank internet banking. On our platform you can use several services quickly and safely, 24 hours a day, every day of the year.

You can do the following with this tool:

- Payments and check balances on your credit card
- Transfers between accounts
- Interbank Transfers and SINPE
- Pay credit transactions
- Manage accounts
- Check movements on your universal account
- Purchase currency
- Pay public utilities
- And much more

## **Internet Purchases**

Use the Scotiabank MasterCard credit card for internet purchases.

## Extra financing

Using their credit card payment score as a reference the Bank assigns an additional limit to customers. Inquire about applicable conditions to use this line.

## Benefits of the credit card offered by MasterCard

These benefits are offered by MasterCard to MasterCard cardholders. If there is a claim against, change to or use of these services contact this unit with your inquiry. These are complimentary benefits given by MasterCard brand, which reserves the right to change or eliminate them.

| Services                | Benefit by account |
|-------------------------|--------------------|
| Call Center             | 24/7               |
| Card Replacement        | 2 days             |
| Emergency Cash          | Yes                |
| Master travel insurance | Basic \$75,000     |

## Other Information

### Scotiabank de Costa Rica Automatic Tellers

The location of Scotiabank de Costa Rica Tellers is available at [www.scotiabankcr.com](http://www.scotiabankcr.com).

### Scotiabank de Costa Rica Branch Offices

Scotiabank has branch offices in all the provinces of Costa Rica. Customers who want information on branch office locations can access the webpage at [www.scotiabancr.com](http://www.scotiabancr.com) to find out the business hours and the telephone numbers made available by the Bank to its customers.

## **Method and payment permitted for credit cards**

Several methods can be used to pay outstanding balances on your credit card.

Check out the one most convenient for you.

## **Contact Telephone numbers to report stolen or lost cards**

When a card is lost, stolen or mislaid call the following numbers for the country where the customer is located:

- In Costa Rica: 2287-8804
- United States and Canada: 1-800-307-7309
- The rest of the world: 1-636-722-7111

## **Some Credit Card Handling Safety Tips**

Scotiabank de Costa Rica offers the following safety tips for cardholders to be used by customers as they prefer as explained below.

These are:

1. Don't lend your credit card to anybody. The customer and holder are responsible for its use.
- 2-Do not keep the PIN number in the same place as the credit card
- 3-If your credit card is stolen, report the stolen card to the issuing Bank immediately.
- 4-When using your credit card in restaurants, airports, gas stations and other locations, keep the card in sight when the employee is charging the card.
- 5-Carefully verify payments made with your credit card on your account statement.

For more information on Scotiabank Costa Rica credit cards call 8001-SCOTIA (726842) or [www.scotiabankcr.com](http://www.scotiabankcr.com).

This sales brochure is not a substitute for the descriptive flyer, the debit card contract or the specific conditions table required by law.

8001-SCOTIA (726842)

[www.scotiabankcr.com](http://www.scotiabankcr.com)

