



Visa  
Scotiabank-  
Distancia-Avis  
Platinum

Just ask.



# Welcome to Scotiabank de Costa Rica

Our wide range of banking services is available to you to provide the best combination for your needs. Our highest priority is to provide easy to use convenient services for you.

Scotiabank de Costa Rica S.A. is a subsidiary of The Bank of Nova Scotia, one of the most important financial institutions in North America – the Canadian bank with the most international presence.

With more than 175 years experience and 58,000 employees in 50 countries around the world, we focus our energy on our customers, employees and stockholders to build a strong presence and commitment in our communities.

We provide innovative financial products and services to individuals, small and medium companies, corporations and governments throughout Canada and around the world.

This sales Brochure describes the types of services and the main benefits that Scotiabank de Costa Rica offers to you through its credit cards.

We appreciate your choice of Scotiabank de Costa Rica credit cards.

## General information

### What is a credit card?

The Scotiabank de Costa Rica credit card is a plastic card with a magnetic strip – a payment method for use inside and outside Costa Rica. This payment tool can only be used at establishments that accept payment by VISA Credit Cards. Customers must check to see if the business accepts plastic. Customers can also get cash advances from their regular line of credit at authorized automatic tellers.

The plastic is assigned a revolving credit limit granted to the customer based on Bank credit evaluation parameters.

All consumption, as well as interest and fees charged to the card must be paid on the date agreed to with the Bank

### What is a Shared Brand credit card?

Shared brand credit cards are loyalty programs based on alliances between issuing banks and product or service vendors with a strong well known brand in the market category it operates.

### How many types of financing can I obtain with a credit card?

Currently, Scotiabank de Costa Rica offers three types of credit card financing to its customers as indicated below:

1. Use of the regular credit limit assigned by the Bank.
2. Use of Intrafinancing. Corresponds to credit equal to the amount of the available card balance at a preferential rate. The credit department approves it and only customers with A, B and N payment quality qualify. For more details refer to this brochure and to the regulations at [www.scotiabankcr.com](http://www.scotiabankcr.com).
3. Use of Extra financing. Corresponds to credit at a preferential rate assigned to the card holder based on their payment score for 20% to 25% of their card credit limit. The credit department approves it and only customers with A and B payment quality qualify. For more details refer to this brochure and the regulations at [www.scotiabankcr.com](http://www.scotiabankcr.com).

## Additional Credit Cards

### Additional Credit Cards:

The credit card holder may request any additional credit cards for third parties that they consider necessary. The credit card holder has exclusive responsibility for additional cards.

All charges, movements, cash advances, Distance Miles and others will be charged to the credit card holder.

Additional cards are governed by the credit card contract.

However, anyone with an additional card must comply with the Know your Customer Policy, without exception.

# Benefits of the credit card offered by Scotiabank

Scotiabank de Costa Rica gives its VISA cardholders the following benefits:

## **Distance Miles**

Scotiabank-DISTANCE-AVIS shared brand credit card bonus points: The customer accumulates one DISTANCE mile for each dollar of consumption or its equivalent in national currency at the time of purchase.

These bonus miles are transferred to the customer's DISTANCE account at the end of each billing period to be used by the cardholder according to the DISTANCE company terms. Refer to conditions at [www.taca.com](http://www.taca.com).

Both bonus miles and program conditions can be checked as follows:

TACA Call Center in Costa Rica at (506) 22-99-82-22

TACA webpage at [www.taca.com](http://www.taca.com)

Taca Center

## **ScotiaPayments and affiliated merchants**

ScotiaPayments is a financing program that uses the regular Scotiabank Visa credit limit. You can acquire products and services at 0% interest for 3, 6, or 12 month terms or 12, 18, 24 or 36 month terms at a preferential rate. Affiliated merchants are listed at [www.scotiabankcr.com](http://www.scotiabankcr.com).

The program is governed by regulations available at [www.scotiabankcr.com](http://www.scotiabankcr.com).

<sup>1</sup>**Cardholder:** Individual or company to whom Scotiabank de Costa Rica has issued a debit or credit card.

This program uses the cardholder's regular credit limit in dollars of the United States of North America

## **Scotiabank E-Mall**

This is the Scotiabank virtual store where the customer can buy a wide variety of products both by exchanging ScotiaPoints and by credit card payments. Go to [www.scotiabankcr.com](http://www.scotiabankcr.com) and click on Scotiabank E-mall. Once inside the E-mall customers can follow the product buying steps.

For questions, call (506) 2279-6731.

## **Intrafinancing Plan**

As long as the program is in effect, persons interested in participating can do the following: Inquire, through a card executive or at a Scotiabank branch office, about the amount available on your credit card and transfer it to your universal account for use as cash, to make payments and enjoy the fixed preferential rates.

This program is subject to study by the Bank.

## **Universal Account**

All Scotiabank de Costa Rica credit cards provide customers with a universal account to be used as a financial tool.

Some of the main characteristics are:

- Manage 2 sub portfolios under the same account number. Main portfolio in colones 00 and main portfolio in dollars 01.
- Option to manage up to 99 subaccounts in colones and dollars under the same universal account.
- Checkbooks for each subaccount (at customer request).
- Consolidated sub-account statement.
- Automatic payment of credit transactions (with

prior customer authorization).

- Payroll payments
- Automatic teller withdrawals
- Interest is calculated on the consolidated balance by currency and credited by account.

## AVIS Benefits

Avis offers the following benefits to shared Brand cardholders:

- Super Value discounts to the United States and Europe for Avis car rentals.
- Daily and weekly discounts for the Florida, Texas and California promotion for AVIS car rentals.
- Free membership in Preferred AVIS service.

For more information on AVIS benefits in Costa Rica call (506) 2256-5625.

## **Scotia On-Line**

Join customers who enjoy the convenience and safety offered by Scotia On-Line, Scotiabank internet banking. On our platform you can use several services quickly and safely, 24 hours a day, every day of the year.

You can do the following with this tool:

- Payments and check balances on your credit card
- Transfers between accounts
- Interbank Transfers and SINPE
- Pay credit transactions
- Manage accounts
- Check movements on your universal account
- Purchase currency
- Pay public utilities
- And much more

## **Internet Purchases**

Use the Scotiabank VISA Platinum Shared Brand credit card for internet purchases.

## **Juan Santamaria Airport VIP Lounge**

The Scotiabank de Costa Rica VISA PLATINUM shared brand card allows customers to use the Juan Santamaria Airport VIP Lounge free of charge. Just present your currently effective plastic credit card.

## Benefits of the credit card offered by VISA

These benefits are offered by VISA to VISA cardholders. If there is a claim against, change to or use of these services contact this unit with your inquiry. These are complimentary benefits given by VISA brand, which reserves the right to change or eliminate them.

### **Visa Platinum Benefits**

These benefits are offered by VISA to VISA Platinum cardholders. If there is a claim against, change to or use of these services contact this unit with your inquiry. You can access [www.visa.com](http://www.visa.com) to obtain all the pertinent information. Or contact the VISA Call Center: From United States and Canada:

1-800-847-2911, from any part of the world:

410-581-9754

## Visa services

## Benefit by account

Call Center	24/7
Card Replacement	1 day
Emergency Cash	Yes
Traveler Information Center	Worldwide
Travel accident Insurance	\$500.000
Travel emergency medical protection	\$25.000/50.000

## Other Information

### **Scotiabank de Costa Rica Automatic Tellers**

The location of Scotiabank de Costa Rica Tellers is available at [www.scotiabankcr.com](http://www.scotiabankcr.com).

### **Scotiabank de Costa Rica Branch Offices:**

Scotiabank has branch offices in all the provinces of Costa Rica. Customers who want information on branch office locations can access the webpage at [www.scotiabancr.com](http://www.scotiabancr.com) to find out the business hours and the telephone numbers made available by the Bank to its customers.

### **Method and payment permitted for credit cards**

Several methods can be used to pay outstanding balances on your credit card. Check out the one most convenient for you.

### **Contact Telephone numbers to report stolen or lost cards**

When a card is lost, stolen or mislaid call the following numbers for the country where the customer is located:

- In Costa Rica: 2287-8804
- United States and Canada: 1-800-396-9665
- The rest of the world: (410) 902-8022

## Some Credit Card Handling Safety Tips

Scotiabank de Costa Rica offers the following safety tips for cardholders to be used by customers as they prefer as explained below.

These are:

1. 1- Don't lend your credit card to anybody. The customer and holder are responsible for its use.
- 2- Do not keep the PIN number in the same place as the credit card
- 3- If your credit card is stolen, report the stolen card to the issuing Bank immediately.
- 4- When using your credit card in restaurants, airports, gas stations and other locations, keep the card in sight when the employee is charging the card.
- 5- Carefully verify payments made with your credit card on your account statement.

For more information on Scotiabank Costa Rica credit cards call 8001-SCOTIA (726842) or [www.scotiabankcr.com](http://www.scotiabankcr.com).

This sales brochure is not a substitute for the descriptive flyer, the debit card contract or the specific conditions table required by law.

Para mayor información contáctenos al  
8001-SCOTIA (726842) o visítenos en  
[www.scotiabankcr.com](http://www.scotiabankcr.com)

